Artificial Intelligence: Implications for Informatics Education

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Artificial Intelligence: Implications for Informatics Education

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1

Objectives

- After this talk, you will be able to
  - Define major types of AI and their successes and limitations
  - Discuss key issues for AI in informatics education
  - Describe opportunities in AI for informatics learners

- Note
  - This talk is a <u>major</u> revision of a talk given earlier this year about AI for <u>health professions education</u>
  - Aim to leave last 10-15 minutes for discussion

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Financial disclosures

- I pay $20/month to use ChatGPT 4

# Definitions related to artificial intelligence (AI)

- AI – "information systems and algorithms capable of performing tasks associated with human intelligence" (Rajpurkar, 2022)
- Some classify AI into two broad categories (Khare, 2023)
  - Predictive AI – use of data and algorithms to predict some output (e.g., diagnosis, treatment recommendation, prognosis, etc.)
  - Generative AI – generates new output based on prompts (e.g., text, images, etc.)
- A large part of modern success of AI due to machine learning (ML) – "computer programs that learn without being explicitly programmed" (McCarthy, 1990, attributed to Samuel, 1959; Shah, 2023)
  - Most success with deep learning, based on many-layered neural networks

History of AI – first era in mid-20th century

- Earliest paper related to AI and biomedical informatics attributed to Ledley and Lusted (1959) aiming to model physician reasoning through symbolic logic and probability
- Warner (1961) developed mathematical model for diagnosing congenital heart disease
- In 1960s-1970s, emergence of "expert systems" – computer programs aiming to mimic human expertise (historical overview – Lea, 2023)
  - Rule-based systems – PhD dissertation of Shortliffe (1975) and subsequent work (Clancey, 1984)
  - Disease profiles and scoring algorithms – INTERNIST-1 (Miller, 1982) and DxPlain (Barnett, 1987)
- Limited by approach of manual construction and maintenance of knowledge
  - Not scalable or sustainable
  - Led to "AI winter" between 1990-2010
  - Main remnant is clinical decision support (CDS) for electronic health records (EHRs) that emerged in 1990s for electronic health records (Greenes, 2023)

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Re-emergence of AI in 21st century

- "Predictive AI" driven by advances in machine learning, increasing availability of data, and more powerful computers and networks (Topol, 2019; Rajpurkar, 2022)
  - Deep learning in imaging breakthroughs by Hinton (2006)
- Most success in image interpretation (Rajpurkar, 2023); examples include
  - Radiology – chest x-rays for diagnosis of pneumonia and tuberculosis
  - Ophthalmology – retinal images for diagnosis of diabetic retinopathy
  - Dermatology – skin lesions for diagnosis of cancer
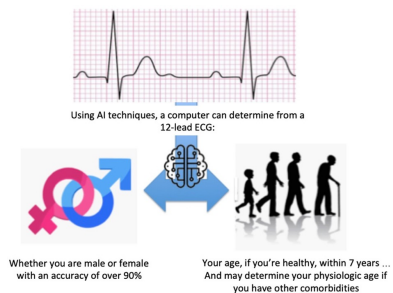 - Pathology – breast cancer slides to predict metastasis

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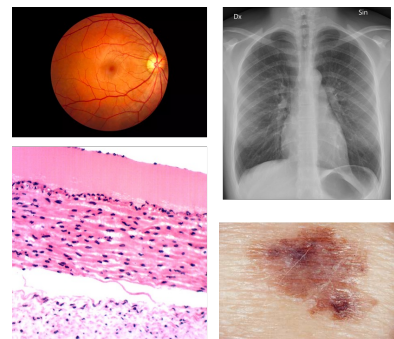
Predictive AI not limited to imaging

- Adverse events in hospitalizations from EHR data (Rajkomar, 2018)
- Generating clinical notes from patient and physician verbal interaction (Rajkomar, 2019)
- Protein folding from amino acid sequences (Jumper, 2021)
- Next-generation sequencing (NGS) data on >36K tumors able to predict cancer of unknown primary with high confidence for 41% of tumors, leading to improved survival for those patients (Moon, 2023)
- ML model based on past ICD-10 codes and lab results to predict future diagnoses in office visits (Mukherjee, 2023)
- Semantic reconstruction of continuous language from fMRI brain recordings (Tang, 2023)
- Map chemicals to odors perceived by humans (Lee, 2023)

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Also success in "seeing" where humans cannot (Topol, 2023)

- Retinal images
  - Age, biological sex, and cardiovascular risk determination from retinal images (Poplin, 2018)
  - Race (Coyner, 2023)
- Electrocardiograms (ECGs)
  - Age and biological sex determination (Attia, 2019)
  - Diagnosis and risk stratification in occlusive myocardial infarction (Al-Zaiti, 2023)
  - Chronic kidney disease (Holmstrom, 2023)
  - Left ventricular systolic dysfunction from ECG images (Sangha, 2023)
- Chest x-rays
  - Race (Gichoya, 2022)
  - Cardiac function and valvular heart diseases (Ueda, 2023)
  - Diabetes (Pyrros, 2023)
  - Correlation with chronological age in healthy cohorts and, for various chronic diseases, difference between estimated age and chronological age (Mitsuyama, 2023)
- Voice data
  - Differences in presence of Type 2 diabetes mellitus (Kaufman, 2023)

Using AI techniques, a computer can determine from a 12-lead ECG:

Whether you are male or female with an accuracy of over 90%

Your age, if you're healthy, within 7 years ... And may determine your physiologic age if you have other comorbidities

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And now, "generative AI"

- Introduction of ChatGPT on November 30, 2022 brought new type of AI into focus: generative AI
- Based on large language models (LLMs) processed by deep neural networks using large amounts of training data and tuned for specific tasks
  - Trained on massive amounts of text and other content, e.g., large Web crawls, books, Wikipedia, and more for GPT (Roberts, 2022)
  - Use transformer models that predict words in sequence from billions/trillions of words and add measure of importance to "attention" words (Raschka, 2023)
  - Fine-tuned with reinforcement learning from human feedback (RLHF) (Lambert, 2022)
  - Activated by (and importance of) prompting (Liu, 2023; Meskó, 2023)

Generative AI is more than ChatGPT

- Adding generative AI to search, e.g.,
  - Bing – with version of GPT-4
  - Google – with Bard/PaLM
- Plugins enhance functionality
  - BrowserPilot – access live Web sites
  - ScholarAI – search PubMed and other research databases
  - SmartSlides – generate (short) Powerpoint presentations
  - SciSummary – summarize scientific papers
- Retrieval augmented generation (RAG) – merging generative AI and information retrieval (IR)
- "Small" language models – Phi-2, Mistral, etc.

Results of ChatGPT and other LLMs

- Medical board exam questions
  - USMLE "arms race," starting with (Kung, 2023)
    - Now best with GPT-4 and specific types of prompting (Nori, 2023)
    - Even on "soft skills" (e.g., communication skills, ethics, empathy, and professionalism) questions (Brin, 2023)
  - Passing level on most board exam questions (clinical informatics – Kumah-Crystal, 2023; radiology – Bhayana, 2023; neurology – Schubert, 2023) but not others (neonatology – Beam, 2023, used only GPT-3.5)
- Answering questions
  - Vary by subject domain and type, but sometimes wrong and/or incomplete (e.g., Antaki, 2023; Chen, 2023; Goodman, 2023)
- Solving clinical cases
  - Comparable to but not better than expert humans (e.g., Levine, 2023; Kanjee, 2023; Rao, 2023; Benoit, 2023; Lekovich, 2023)

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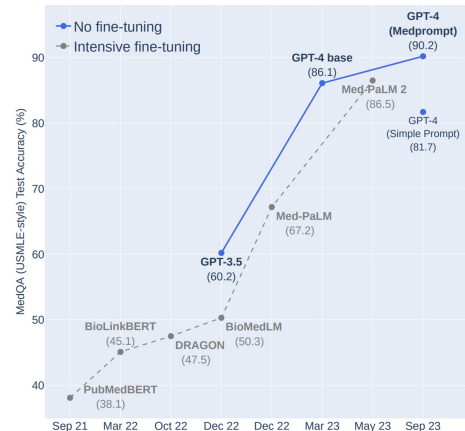
Results of ChatGPT and other LLMs (cont.)

- Communicating with patients
  - Answer questions in public forums (Sarraju, 2023; Ayers, 2023)
  - Write letters with comparable or better empathy (Ali, 2023, Ayers, 2023)
  - Generating surgical consent forms better than surgeons (Decker, 2023)
- Use of predictive AI (closing the AI loop)
  - Classifying CXR findings based on previous images and reports (Xu, 2023)
  - Generating CXR reports from new images in ED from prior images and reports (Huang, 2023)
  - Predicting cardiovascular risk comparable to Framingham models (Han, 2023)

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But there are downsides to generative AI

- Fabrication and errors in the bibliographic citations – asked to produce short literature reviews on 42 multidisciplinary topics (Walters, 2023)
  - 55% of GPT-3.5 citations and 18% of GPT-4 citations fabricated
  - 43% of real (non-fabricated) GPT-3.5 citations and 24% of real GPT-4 citations include substantive errors
- 8 clinical questions asked of 4 LLMs recapitulated "harmful, race-based medicine" (Omiye, 2023)
- Equally compelling disinformation – humans cannot distinguish between true and false tweets generated by GPT-3 and written by real Twitter users (Spitale, 2023)
- LLMs reflect content (and bias) of text used for training; some argue violate copyright
  - Several use Colossal Clean Crawled Corpus (C4) dataset (Dodge, 2021), which includes all content on dmice.ohsu.edu
- Automated GPT detectors have mixed results (Sadasivan, 2023; Odri, 2023; Desaire, 2023)
  - More likely to classify non-native English writing as AI-generated (Liang, 2023)
  - Humans not able to discern AI writing either (Dell'Acqua, 2023)

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And downsides to AI in general

- After clinical models deployed, performance may decline due to actual real-world use (Vaid, 2023; Palmer, 2023)
- Inexperienced, moderately experienced, and very experienced radiologists reading mammograms are prone to different types of automation bias when being supported by an AI-based system (Dratsch, 2023)
- Implementing diabetic retinopathy screening in rural Thailand and India found challenges related to equipment operation, workflows, and image quality, and need for training and attention to human factors (Widner, 2023)
- Concerns about reproducibility crisis (Kapoor, 2023) from problems such as data bias (especially from EHR – Lewis, 2023) and data leakage (Ball, 2023)

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Will AI help or hinder healthcare?

- Real-world use still modest
  - As of Sept 2023, only 21% of medical groups using AI applications in practice (MGMA, 2023)
  - EHR usability, patient communications, and billing outrank AI as top tech priorities among medical groups (MGMA, 2023)
- Evidence base still small – systematic reviews of randomized clinical trials (RCTs) of predictive AI systems (Zhou, 2021; Plana, 2022; Han, 2023) show
  - Small numbers of RCTs (dozens) – especially relative to predictive model papers (thousands)
  - Suboptimal methodologies leading to risk of bias
  - Mix of positive/negative results
- "AI won't replace radiologists, but radiologists who use AI will replace radiologists who don't," (Langlotz, 2019)
  - (Plug in your health profession)
- Must be implemented in responsible ways (Dorr, 2023)

Examples of need to build evidence base

- Hospital readmissions – major topic from mid-2010s
  - RCT on a hospital readmissions initiative showed no improvement (Donzé, 2023)
  - Accompanying editorial noted "just because we can predict something does not mean we can necessarily do something about it" (Wachter, 2023)
- Predicting future trajectories in estimated glomerular filtration rate (eGFR) in adults with type 2 diabetes and chronic kidney disease
  - New model excels over previous models in more accurate estimation of risk earlier in the disease course (Gregorich, 2023)
  - While model provides more accuracy and benefit in this phase of disease, might be outweighed by "inappropriate avoidance of intravenous contrast, patient anxiety, and unnecessary testing with its associated costs and what is really needed are clinical trials to validate use of the model" (Sanghavi, 2023)

Evidence base (cont.)

- Computer-aided detection (CADe) for polyp detection during colonoscopy
  - Recent systematic reviews show increased detection of adenomas but not advanced adenomas and higher rates of unnecessary removal of nonneoplastic polyps (Hassan, 2023; Lou, 2023)
  - Recent RCT showed no significant difference in advanced colorectal neoplasia detection rate (34.8% with intervention vs. 34.6% for controls) or mean number of advanced colorectal neoplasias detected per colonoscopy (Mangas-Sanjuan, 2023)
  - Many challenges in implementing AI in real world, which may impact RCT results, but must build evidence base to support use (Shung, 2023)

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Issues in informatics education

- What is optimal use of generative AI in learning?
  - When might generative AI use by students be detrimental or unethical?
- What opportunities are there in AI for informatics students?

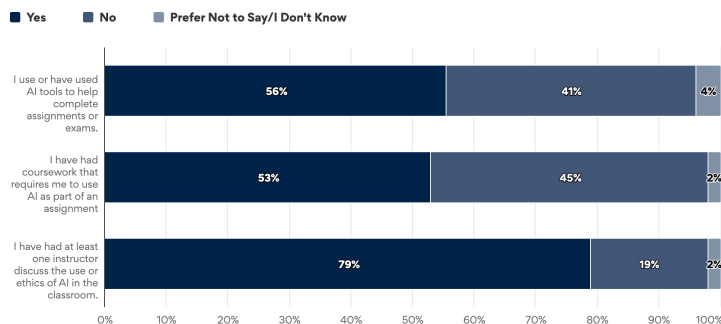AI & Informatics Education   18

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Generative AI and teaching

- A transformative cusp?
  - Anyone under 30 know what I am holding?
- Much in our courses can be done by generative AI
- Thought leader in this regard is Ethan Mollick, U of Penn
  - https://www.oneusefulthing.org/
- My approach (so far)
  - Gen AI policy from Provost generally and my course specifically
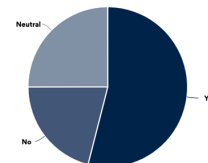 - Allowing explicit use in certain assignments

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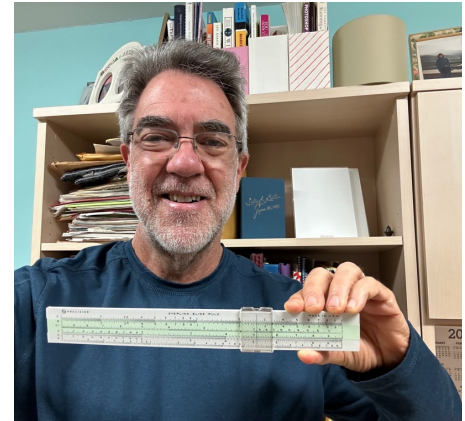
Use already widespread – (non-scientific) survey of 1000 college students (Nam, 2023)

Student Responses on the Use of AI

Legend: ■ Yes ■ No ■ Prefer Not to Say/I Don't Know

| Statement	Yes	No	Prefer Not to Say
I use or have used AI tools to help complete assignments or exams.	56%	41%	4%
I have had coursework that requires me to use AI as part of an assignment	53%	45%	2%
I have had at least one instructor discuss the use or ethics of AI in the classroom.	79%	19%	2%

"Using AI Tools to Complete Assignments or Exams Is Cheating or Plagiarism"

Legend: ■ Yes: 54%   ■ No: 21%   ■ Neutral: 25%

"My School or Program Has a Policy About the Use of Generative AI Tools (e.g., ChatGPT) To Complete Assignments or Exams"

Legend:
■ Yes: 58%
■ Some of My Courses or Instructors Have a Policy, Others Do Not: 28%
■ No: 10%
■ I Don't Know: 5%

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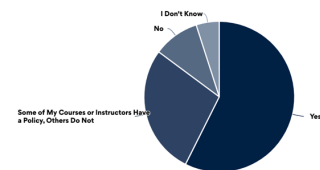
Faculty should be "assigning AI" (Mollick, 2023)

AI USE	ROLE	PEDAGOGICAL BENEFIT	PEDAGOGICAL RISK
MENTOR	Providing feedback	Frequent feedback improves learning outcomes, even if all advice is not taken.	Not critically examining feedback, which may contain errors.
TUTOR	Direct instruction	Personalized direct instruction is very effective.	Uneven knowledge base of AI. Serious confabulation risks.
COACH	Prompt metacognition	Opportunities for reflection and regulation, which improve learning outcomes.	Tone or style of coaching may not match student. Risks of incorrect advice.
TEAMMATE	Increase team performance	Provide alternate viewpoints, help learning teams function better.	Confabulation and errors. "Personality" conflicts with other team members.
STUDENT	Receive explanations	Teaching others is a powerful learning technique.	Confabulation and argumentation may derail the benefits of teaching.
SIMULATOR	Deliberate practice	Practicing and applying knowledge aids transfer.	Inappropriate fidelity.
TOOL	Accomplish tasks	Helps students accomplish more within the same time frame.	Outsourcing thinking, rather than work.

Risks:
– Confabulation
– Bias – from training content
– Privacy – policies not always clear
– Instructional – student over-reliance

Need policy for generative AI: mine for introductory course
https://dmice.ohsu.edu/hersh/introcourse-generativeAI-policy.html

OHSU *Introduction to Biomedical & Health Informatics* Course Policy for Use of ChatGPT and Generative AI

William Hersh, MD

ChatGPT and generative AI systems based on large language models (LLMs) can be a useful tool for learning all kinds of topics, including in biomedical and health informatics. These tools should not, however, be used to substitute one's own knowledge. Students can "converse" with ChatGPT or generative AI systems to get ideas for answers to questions, but the final responses to discussion forums, quiz and test questions, and the term paper, should reflect their own thinking, judgment, and language.

This policy is derived from the overall OHSU policy for academic integrity, including the use of AI. This page reflects specific course policy for the Oregon Health & Science University (OHSU) course, BMI 510/610 - Introduction to Biomedical & Health Informatics. This policy applies to courses derived from BMI 510/610, including the AMIA 10x10 course and the MD curriculum course, MINF 705B/709A.

The OHSU Biomedical Informatics Graduate Program is developing a general policy for use of generative AI in courses, but in the meantime, I am adopting the following guidelines for BMI 510/610 course activities:

- **Discussion forums** - the purpose of the discussion forums is for students to discuss issues that elaborate on unit course materials. Individual forum postings are not graded, although a component of the course grade is based on participation in the forums, comparable to what used to be participation in live classrooms. While students can "converse" with generative AI to get ideas for responses to forum questions, what is actually posted in the forum by students should represent their own ideas and thought processes.
- **Homework self-assessment** - students can ask generative AI about topics mentioned in the multiple-choice questions but are expected to answer the questions based on their knowledge of materials covered in the lectures.
- **Term paper/project** - students can ask generative AI for help in brainstorming about their term paper. Generative AI systems do not write long papers, and their output tends to focus on generalities and may be prone to confabulation, especially in generating references. The 10-15 page term paper should have a focus on a specific topic, and delve into it with coherent discussion and ample references, including recent ones, as outlined in the course syllabus.
- **Final exam** - students must not access generative AI during the final exam.

If you are a student and have a question on whether use of generative AI is appropriate, please reach out directly to me (email is best for initial contact).

As a guiding principle, we expect and require that all work submitted be the student's own, original work. When considering using such a generative AI tool, students should themselves: Will the tool's output be something I will be turning in directly? In general, students may use such tools as a source of information, but not to produce output that they intend to turn in or as a replacement for a traditional cited reference.

Most ethical and conduct policies in our informatics educational programs, and in the work we subsequently do as professionals, are enforced through an honor code. We recognize we cannot police all inappropriate use of AI or other activities. We hope that students will find ways to use LLMs to enhance their learning but not substitute for or become dependent on it.

Last update: December 11, 2023

OHSU Academic Integrity & AI
https://o2.ohsu.edu/teaching-and-learning-center/academic-integrity

Artificial intelligence (AI) chatbots and writing tools are here to stay. ChatGPT and other tools will only get better at automatically creating output that appear to be written by humans. These tools have been trained on vast amounts of written data found online and will only improve as more data are digested. Unfortunately, the efficacy of these tools can undermine the purposes of assignments. So, what are faculty to do?

First, don't be afraid of AI. Acknowledge its existence and use. Second, be explicit from the beginning of the course about the importance of academic integrity and integrity in general in learners' professional fields. Some faculty add an honor pledge that students must acknowledge when submitting assignments.

Here are ways to address and utilize AI tools in your courses:

1. Be explicit as to what kind of AI assistance is acceptable in your course, what isn't, and why. Put it in your syllabus so students understand what you will accept and how you will act if students are found to be violating your rules.
2. Require citations and/or credit for AI usage.
3. Use specific and targeted prompts for assignments. Assignments that require students to engage in specific tasks or to answer specific questions based on course material will make it more difficult for them to rely on an AI tool. Additionally, you can provide students a detailed rubric that shows how you will grade their assignments. AI tools will not know the specific items you are grading on and will not know to include those items in the responses.
4. Encourage students to provide their personal opinions and experiences on the topic being studied.
5. Use assessments that require students to apply their knowledge in potential professional scenarios.
6. Include presentations. Assignments that require students to present their work orally or in a group setting can also be effective in preventing the use of chatbots.
7. Create assignments that view and/or critique responses from AI tools such as ChatGPT.
8. Consider using proctored assessments to verify students are able to perform skills without AI assistance.

AI & Info

My first foray into generative AI assignments

- Option for short (10x10) and long (510/610) papers
- For 510: Having a Conversation with GenAI/LLM About Informatics Topics
  - You should choose at least three topics in which you have an interest or questions beyond what is covered in the course
  - You should then use at least two different GenAI/LLM systems (ChatGPT, Perplexity.AI, or those embedded in search engines Google or Bing)
  - Your conversation with the GenAI/LLM systems should involve at least 3 iterations, i.e., initial prompt and follow-up with at least 2 more prompts
  - For each topic, you should follow up with a 1-2 page analysis of the output of the two or more systems, noting the accuracy, completeness, and errors in their analysis.
  - If the systems generate references, you should discuss whether the reference are relevant, whether they actually exist, and if any other sources would be better to cite. You will probably need to do conventional searching to help with this
- For 10x10: one topic, one LLM, three iterations, and analysis

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Results

- Uptake in Fall 2023
  - 10x10 – 6/21 students
  - BMI 510 – 3/15 students
- Assessment
  - For the most part, carried out as assigned
  - For 510, most common second LLM was Perplexity.AI
  - Reasonable assessments of output
  - For 510, all had thoughtful analyses
    - One student had copious additional suggested references
   - Another student created a nice table of attributes to evaluate each LLM interaction

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Opportunities in AI for students

- Despite the hype, these are early days
- Still much to know about implementation, evaluation, and risks
- Translational research analogy applies
  - Much "basic science" shows promise in the "lab"
  - Still need "translation" and "evidence" to demonstrate clinical value for patients and clinicians

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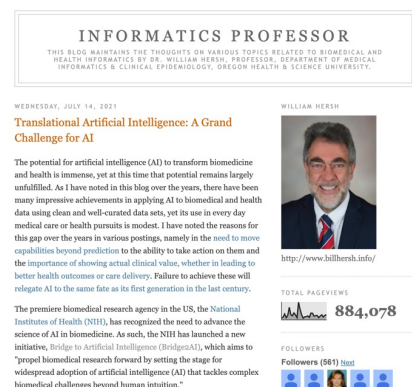
Starting to see user studies, e.g., Google LLM for DDx (McDuff, 2023)
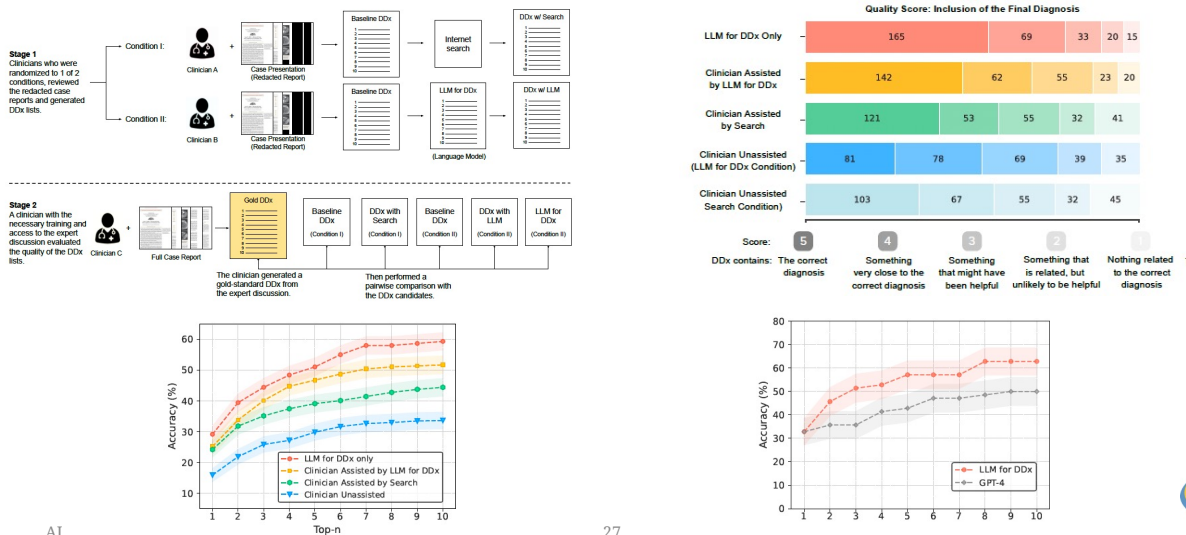
Some lessons learned from IR user studies (Hersh, 1996; Hersh, 2002)

- Differences in user metrics (e.g., questions answered) overwhelm system metrics (e.g., recall and precision)
- Just because you show users the correct information does not mean they complete the task correctly
- Sometimes user performance worsens with an information intervention, e.g., they go from a correct to incorrect answer

Conclusions

- Predictive and generative AI will profoundly impact the practice and education of all health professions, including informatics
  - Day-to-day impact, especially in clinical settings, small so far but likely to grow
  - Need real-world implementation and evaluation for safety and efficacy just like all other clinical interventions
- Educators and students must adapt to generative AI for writing, examination, and other pedagogic tasks
  - What constitutes appropriate use?
- There are many opportunities for informatics students to advance AI along the translational spectrum

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Questions?

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Textbook
  http://www.informaticsbook.info
What is Informatics?
  http://informatics.health

Some other recent happenings

Appearance on episode of *Health and Explainable AI Podcast* from University of Pittsburgh HexAI Research Laboratory
- https://podcasters.spotify.com/pod/show/hexailab/episodes/William-Hersh-on-Pitt-HexAI-e2d7ji4

My textbook, *Health Informatics: Practical Guide, 8th Edition* (Lulu.com, 2022), now available for viewing via OHSU Library
- https://librarysearch.ohsu.edu/permalink/01ALLIANCE_OHSU/1f99el4/alma99900459559401858

Upcoming appearance on Informatics in the Round Podcast by Kevin Johnson
- Details forthcoming

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