

# Biomedical Information Retrieval

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## Topics to cover

- Content
- Indexing
- Evaluation

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## Content

- Current status and challenges in biomedical information retrieval (IR)
- Classification and examples of knowledge-based information

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## Challenges in biomedical IR

- We have gone from information paucity to information overload
- Many topics we want to search on have multiple ways to be expressed
  - e.g., diseases, genes, symptoms, etc.
- The converse is a problem too: Many words and terms used to express topics have multiple meanings
- Balancing open access vs. providing for cost of production and maintenance

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# IR is now “mainstream”

- Internet (and likely search engine) use is now ubiquitous
  - Not only in developed countries (Perrin, 2015) but across world – <http://www.internetworldstats.com/stats.htm>
- 71% of Internet users (59% of US adults) have searched for health information, with 35% using it for self-diagnosis (Fox, 2013)
- “Search engine optimization” (SEO) is a key function used by many companies and organizations (Moz, 2015)
  - <https://moz.com/beginners-guide-to-seo>
  - Some are lucky, e.g., last name of “Hersh”



WORLD INTERNET USAGE AND POPULATION STATISTICS MARCH 25, 2017 - Update						
World Regions	Population (2017 Est.)	Population % of World	Internet Users 31 Mar 2017	Penetration Rate (% Pop.)	Growth 2009-2017	Users % Table
Africa	1,246,554,865	16.6 %	346,676,961	27.7 %	7,257.2%	9.3 %
Asia	4,148,177,872	55.2 %	1,873,856,654	45.2 %	1,539.4%	50.2 %
Europe	822,710,362	10.9 %	636,971,824	77.4 %	506.1%	17.1 %
Latin America / Caribbean	647,604,845	8.6 %	385,919,382	59.6 %	2,035.8%	10.3 %
Middle East	250,327,674	3.3 %	141,931,765	56.7 %	4,220.9%	3.8 %
North America	363,224,006	4.8 %	320,068,243	88.1 %	196.1%	8.6 %
Oceania / Australia	40,479,846	0.5 %	27,549,654	68.1 %	261.5%	0.7 %
<b>WORLD TOTAL</b>	<b>7,519,028,976</b>	<b>100.0 %</b>	<b>3,721,973,423</b>	<b>49.5 %</b>	<b>933.8%</b>	<b>100.0 %</b>

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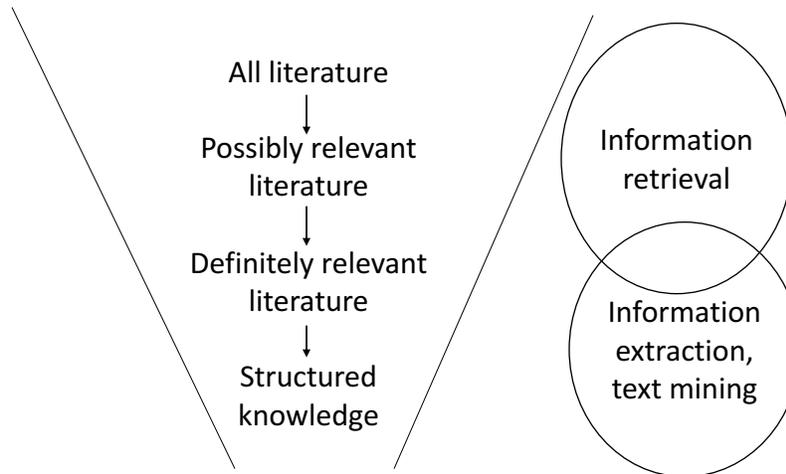
# The Web has changed the nature of search

- Three major uses (Broder, 2002)
  - Informational – seeking information (39-48%)
  - Navigational – looking for a specific page, e.g., a home page (20-24%)
  - Transactional – perform transactions, e.g., on-line purchasing (30-36%)
- We are in the era of “adversarial” search – there is content we do not want to retrieve (Castillo, 2011; Smith, 2014)
  - Some of the content we might not want to retrieve is “fake news,” which came to the fore in 2016 (Holan, 2016)
- Growing privacy concerns about tracking our searching (Huesch, 2013; Libert, 2015)

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## IR also a growing part of “knowledge discovery” from scientific literature



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## IR and online access firmly planted in health and biomedicine

- Biology is now defined as an “information science” (Insel, 2003)
- Pharmaceutical companies compete for informatics/library talent (Davies, 2006)
- Clinicians cannot keep up – average of 75 clinical trials and 11 systematic reviews published each day (Bastian, 2010)
- Search for health information by clinicians, researchers, and patients/consumers is ubiquitous (Purcell, 2012; Google/Manhattan Research, 2012)
  - It’s even part of “meaningful use” – text search over electronic health record notes (Metzger, 2012)

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## Use is ubiquitous among physicians (Google/Manhattan Research, 2012)

- Most have multiple devices – 99% with a desktop or laptop, 84% with a smartphone, and 54% with a tablet
- Spend twice as much time using online resources as print resources
- Even physicians aged 55+ heavy users – 80% own a smartphone, 84% use search engines daily, and 9 hours per week is spent online for professional purposes
- Search engine use a daily activity – 84%, with average of six searches done per day and 94% using Google
- When looking for clinical or treatment information, about a third click first on sponsored listings from a search
- About 93% say they take action based on searching – everything from pursuing more information to sharing with a patient or colleague to changing treatment decisions
- On smartphones, searching is preferred over mobile apps – 48% of use time with a search engine, 34% with mobile apps, and 18% going to specific Web sites in a browser or with a bookmark
- Spend about 6 hours per week watching online video, with about half of that time spent for professional purposes

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## What kind of health information do consumers search for? (Fox, 2011)

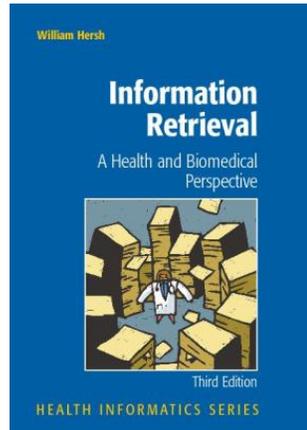
Health topic	% searching
Specific disease or medical problem	66%
Certain medical treatment or procedure	56%
Doctors or other health professionals	44%
Hospitals or other medical facilities	36%
Health insurance – private or government	33%
Food safety or recalls	29%
Environmental health hazards	22%
Pregnancy and childbirth	19%
Medical test results	16%

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## How to find more information about IR in health and biomedicine

- Hersh WR, *Information Retrieval: A Health and Biomedical Perspective*, Third Edition, 2009
  - Web site: [www.irbook.info](http://www.irbook.info)
- Chapters in other books, e.g., Shortliffe (2014), Sanchez-Mendiola (2014)
- Plenty of other books, journals, and other sources



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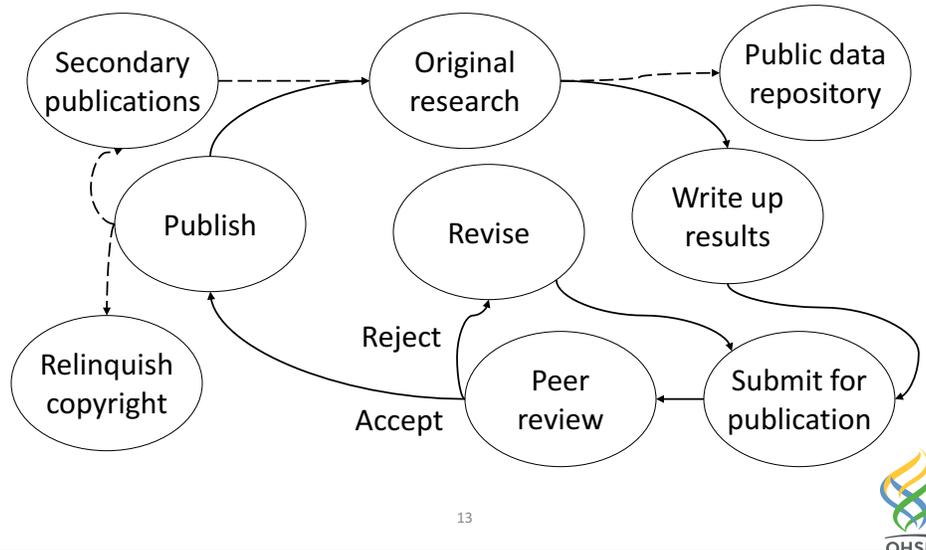
## Why is IR pertinent to health and biomedicine?

- Growth of knowledge has long surpassed human memory capabilities
- Clinicians have frequent and unmet information needs
- Researchers must frequently update their knowledge in new areas quickly
- Primary literature on a given topic can be scattered and hard to synthesize
- Non-primary literature sources are often neither comprehensive nor systematic
- Web is increasingly used as source of health and biomedical information

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## Life-cycle of knowledge-based information



## Classification of knowledge-based scientific information

- **Primary – original research**
  - Published mainly in journals but also in conference proceedings, technical reports, books, etc.
  - Can include re-analysis, e.g., meta-analysis and systematic reviews
- **Secondary – reviews, condensations, and/or synopses of primary literature**
  - Textbooks and handbooks are staples of clinical practitioners, researchers, and others
  - Guidelines are important for normalizing care and measuring quality

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## Classification of knowledge-based content

- Bibliographic
  - By definition rich in metadata
- Full-text
  - Everything on-line
- Annotated
  - Non-text or structured text annotated with text
- Aggregations
  - Bringing together all of the above
- These categories are admittedly fuzzy, and increasing numbers of resources have more than one type

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## Bibliographic content

- Bibliographic databases
  - The old (e.g., MEDLINE) have been revitalized with new features
  - New ones (e.g., National Guidelines Clearinghouse) have emerged
- Web catalogs
  - Share many characteristics of traditional bibliographic databases
- Real simple syndication/Rich site summary (RSS)
  - “Feeds” provide information about new content

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## Bibliographic databases

- Contain metadata about (mostly) journal articles and other resources typically found in libraries
- Produced by
  - U.S. government – most produced by National Library of Medicine (NLM, [www.nlm.nih.gov](http://www.nlm.nih.gov))
    - e.g., MEDLINE, genomics information, etc.
  - Commercial publishers, e.g.,
    - EMBASE – part of larger SciVal
    - CINAHL – Cumulative Index to Nursing and Allied Health Literature
    - ACM Guide to Computing Literature – computer science and related areas

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## MEDLINE

- References to biomedical journal literature
  - Original medical IR application – system for searching MEDLINE launched in 1971 with literature maintained in MEDLARS system dating back to 1966
    - Name derives from MEDLARS On-Line – MEDLINE
  - Free to world since 1997 via PubMed – <http://pubmed.gov>
    - Now with links to full text of articles and other resources
- Statistics
  - [http://www.nlm.nih.gov/bsd/bsd\\_key.html](http://www.nlm.nih.gov/bsd/bsd_key.html)
  - Over 23M references to peer-reviewed literature
  - Over 5600 journals, mostly English language
  - Nearly 900,000 new references added yearly

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## National Guidelines Clearinghouse

- Produced by Agency for Healthcare Research and Quality (AHRQ)
  - [www.guideline.gov](http://www.guideline.gov)
- Contains detailed information about guidelines
  - Including degree they are evidence-based
  - Interface allows comparison of elements in database for multiple guidelines
- Has links to those that are free on Web and links to producers when proprietary

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## Web catalogs

- Generally aim to provide quality-filtered Web sites aimed at specific audiences
  - Distinction between catalogs and sites blurry
- Some are aimed towards clinicians
  - HON Select – <http://www.hon.ch/HONselect/>
  - Translating Research into Practice – [www.tripdatabase.com](http://www.tripdatabase.com)
- Others are aimed towards patients/consumers
  - Healthfinder – [www.healthfinder.gov](http://www.healthfinder.gov)

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## RSS

- RSS “feeds” provide short summaries, typically of news, journal articles, or other recent postings on Web sites
- Users receive RSS feeds by an RSS aggregator that can typically be configured for the site(s) desired and to filter based on content
  - Work as standalone, in Web browsers, in email clients, etc.
- Two versions (1.0, 2.0) but basically provide
  - Title – name of item
  - Link – URL of full page
  - Description – brief description of page

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## Full-text content

- Contains complete text as well as tables, figures, images, etc.
- If there is corresponding print version, both are usually identical
- Includes
  - Periodicals
  - Books
  - Web sites – may include either of above

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## Full-text primary literature

- Almost all biomedical journals available electronically
  - Many published by Highwire Press ([www.highwire.org](http://www.highwire.org)), which adds value to content of original publisher, including *British Medical Journal*, *Journal of the American Medical Association*, *New England Journal of Medicine*, etc.
  - Also published by leading commercial scientific publishers, e.g., Elsevier, Kluwer, Springer, etc.
  - Growing number available via open-access model, e.g., Biomed Central (BMC), Public Library of Science (PLOS)
  - Another source of full-text papers is PubMed Central (PMC; <http://pubmedcentral.gov>)

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## Books

- Textbooks
  - Most well-known clinical textbooks are now available electronically
    - e.g., *Harrison's Principles of Internal Medicine*
  - Most are bundled into large collections by publishers
    - e.g., Access Medicine (McGraw-Hill), Elsevier, Kluwer
  - NLM has developed books site as part of Entrez
    - <http://www.ncbi.nlm.nih.gov/books>
- Compendia of drugs, diseases, evidence, etc.
- Handbooks – very popular with clinicians
- Increasingly published on mobile devices

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# Value added for electronic books

- Multimedia, e.g., skin lesions, shuffling gait of Parkinson's Disease, etc.
- Bundling of multiple books
- Can be updated in between "editions"
- Linkage to other information, e.g., to references, self-assessments, updates, other resources, etc.

The screenshot shows a page from the Merck Manuals Professional Version. The page title is "Dyslipidemia (Hyperlipidemia)" by Anna Card-Gottberg, MD. It includes a search bar, a navigation menu, and a sidebar with categories like "Classification", "Etiology", "Symptoms and Signs", "Diagnosis", "Treatment", and "Key Points". The main content area contains a definition of dyslipidemia, a note about the professional vs. consumer version, and a detailed paragraph about the relationship between lipid levels and cardiovascular risk. A sidebar on the right lists related topics: "Lipid Disorders", "Disorders of Lipid Metabolism", "Dyslipidemia", and "Ischaemia". The OHSU logo is visible in the bottom right corner.

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# Web sites

- Defined more narrowly here to refer to coherent collections of information on Web
- Usually take advantage of Web features, such as linking, multimedia
- Increasingly integrated with other resources and available on different platforms (e.g., integrated into electronic health records [EHRs], on smartphones, etc.)

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## Some notable full-text content on Web sites

- Government agencies
  - National Cancer Institute
    - [www.cancer.gov](http://www.cancer.gov)
  - Centers for Disease Control – travel and infection information
    - <http://www.cdc.gov/DiseasesConditions>
    - <http://www.cdc.gov/travel/>
  - Other NIH institutes, e.g., National Heart, Lung, and Blood Institute (NHLBI)
    - [www.nhlbi.nih.gov](http://www.nhlbi.nih.gov)

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## Full-text Web sites (cont.)

- Physician-oriented medical news and overviews, e.g.,
  - Medscape – [www.medscape.com](http://www.medscape.com)
  - Many professional societies provide to members, e.g., [http://www.acponline.org/clinical\\_information/](http://www.acponline.org/clinical_information/)
- Patient/consumer-oriented, e.g.,
  - NetWellness – [www.netwellness.com](http://www.netwellness.com)
  - WebMD – [www.webmd.com](http://www.webmd.com)
- Many mobile apps provide health information, e.g.,
  - iTriage – [www.itriagehealth.com](http://www.itriagehealth.com)
  - Epocrates – [www.epocrates.com](http://www.epocrates.com)

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## Other interesting types of Web content

- Wikipedia – [www.wikipedia.org](http://www.wikipedia.org)
  - Encyclopedia with free access and distributed authorship
  - Some concerns about manipulation (McHenry, 2004) but
    - Comparable to *Encyclopedia Britannica*? (Giles, 2005 – rebuttal: Anonymous, 2006)
    - Health information quality is reasonably good (Nicholson, 2006)
    - Content retrieved prominently in most Web searches (Laurent, 2009)
    - Making attempt to improve quality of medical content (Heilman, 2013)
- Body of knowledge
  - Software Engineering Body of Knowledge (SWEBOK, [www.swebok.org](http://www.swebok.org)) organizes knowledge of field
- Social media/Web 2.0 and beyond (Lee, 2011)

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## Annotated

- Non-text or structured text annotated with text
- Includes
  - Image collections
  - Citation databases
  - Evidence-based medicine databases
  - Clinical decision support
  - Genomics databases
  - Other databases

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## Image collections

- Most prominent in the “visual” medical specialties, such as radiology, pathology, and dermatology
- Well-known collections include
  - Visible Human – [http://www.nlm.nih.gov/research/visible/visible\\_human.html](http://www.nlm.nih.gov/research/visible/visible_human.html)
  - Lieberman’s eRadiology – <http://eradiology.bidmc.harvard.edu>
  - WebPath – <http://library.med.utah.edu/WebPath/webpath.html>
  - More pathology – PEIR, [www.peir.net](http://www.peir.net)
  - DermIS – [www.dermis.net](http://www.dermis.net)
  - More dermatology, also a decision-support system – [www.visualdx.com](http://www.visualdx.com)
- Many have associated text, which assists with indexing and retrieval

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## Citation databases

- *Science Citation Index and Social Science Citation Index*
  - Database of journal articles that have been cited by other journal articles
  - Now part of a package called *Web of Science*, which itself is part of a larger product, *Web of Knowledge* (Clarivate)
    - <http://clarivate.com/scientific-and-academic-research/research-discovery/web-of-science/>
- SCOPUS – <http://www.elsevier.com/online-tools/scopus>
- Google Scholar – <http://scholar.google.com>

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## Evidence-based medicine databases

- Cochrane Database of Systematic Reviews –  
<http://www.cochrane.org>
  - Collection of systematic reviews, kept updated
- Evidence “formularies”
  - Clinical Evidence (BMJ) –  
<http://clinicalevidence.bmj.com/x/index.html>
  - JMAEvidence – <http://jamaevidence.com>
- PubMed Health –  
<https://www.ncbi.nlm.nih.gov/pubmedhealth/>
  - Systematic reviews and summaries of systematic reviews
- Many resources part of aggregations

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## Clinical decision support (CDS)

- Content used in CDS systems, usually part of EHRs
  - Order sets (usually “evidence-based”)
  - CDS rules
  - Health/disease management templates
- Growing and evolving commercial market for such tools, especially as EHR adoption increases; leaders include
  - Zynx – [www.zynxhealth.com](http://www.zynxhealth.com)
  - Thomson Reuters Cortellis –  
<http://cortellis.thomsonreuters.com>
  - EHR vendors themselves and partners

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## Genomics databases

- National Center for Biotechnology Information (NCBI, [www.ncbi.nlm.nih.gov](http://www.ncbi.nlm.nih.gov); NCBI, 2017) collection links
  - Literature references – MEDLINE
  - Textbook of genetic diseases – On-Line Mendelian Inheritance in Man
  - Sequence databases – Genbank
  - Structure databases – Molecular Modeling Database
  - Genomes – Catalog of genes
  - Maps – Locations of genes on chromosomes

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## Other databases

- ClinicalTrials.gov
  - [www.clinicaltrials.gov](http://www.clinicaltrials.gov)
  - Originally database of clinical trials funded by NIH
  - Now used as register for clinical trials, with results reporting for some (DeAngelis, 2005; Laine, 2007; Zarin, 2013; Zarin, 2015)
- NIH RePORTER
  - <http://projectreporter.nih.gov/reporter.cfm>
  - Database of all research grants funded by NIH
  - Replaced the CRISP database

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## Data publishing

- Internet makes it technologically feasible
- Many fields have long tradition of requiring depositing of data in public repository as a condition to publish, e.g., genomics, although availability incomplete (Alsheikh-Ali, 2011)
- Growing advocacy for clinical trials data
  - A “public good” (Rodwin, 2012) for new era of “open science” (Ross, 2013)
  - Calls for doing so by journal editors (Taichman, 2016) and others (Ross, 2013; Mello, 2013)
  - Pushback from trialists who want time-limited protection of those who generate data for rewards of their work and from those who aim to discredit or undermine original research (Anonymous, 2016)
- biomedical and healthCAre Data Discovery Index Ecosystem (bioCADDIE)
  - Database of metadata about available biomedical data sets
  - <https://datamed.org/>

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## Aggregations – integrating many resources

- Clinical – growing tendency of publishers to aggregate resources into comprehensive products
  - Merck Medicus – [www.merckmedicus.com](http://www.merckmedicus.com)
    - Collection of many resources available to any licensed US physician
  - Up to Date – [www.uptodate.com](http://www.uptodate.com)
    - Very popular among clinicians
  - Essential Evidence Plus (includes InfoPOEMS, “Patient-oriented evidence that matters”) – [www.essentialevidenceplus.com](http://www.essentialevidenceplus.com)
  - Dynamed – [www.dynamed.com](http://www.dynamed.com)

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## Other aggregations

- Biomedical research: Model organism databases, e.g., Mouse Genome Informatics
  - [www.informatics.jax.org](http://www.informatics.jax.org)
  - Combines genomics and related data, bibliographic database, gene references, etc.
- Consumer: MEDLINEplus
  - <http://medlineplus.gov>
  - Integrates a variety of licensed resources and public Web sites

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## Indexing

- Assignment of metadata to content to facilitate retrieval
- Two major types
  - Human indexing with controlled vocabulary
  - Automated indexing of all words
- Also address
  - Indexing other “objects”
  - UMLS Metathesaurus
  - Web indexing

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## Human indexing

- Usually performed by professional indexer with some background in biomedicine
- Follows protocol to scan resource and select terms from a controlled vocabulary
- Most vocabularies are hierarchical and have specific definitions for when term is to be assigned

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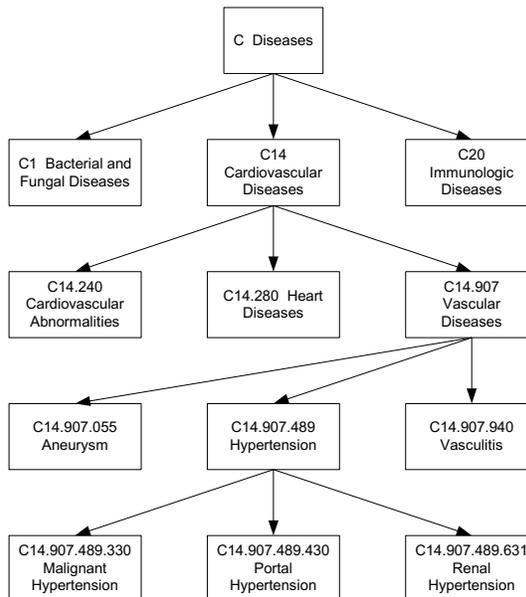
## Medical Subject Headings (MeSH) vocabulary (Colletti, 2001)

- Over 26,000 terms, with many synonyms for those terms
  - Over 230,000 Supplementary Concept Records, formerly mostly chemicals and drugs, now rare diseases and genes
- Hierarchical, based on 16 trees, e.g., *Anatomy, Diseases, Chemicals and Drugs*
- Contains 83 subheadings, which can be used to make a heading more specific, such as *Diagnosis* or *Therapy*
- MeSH browser allows exploration
  - <http://www.nlm.nih.gov/mesh/MBrowser.html>

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## A slice of MeSH



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## MEDLINE indexing

- Indexing done by professionals who follow protocol first devised by Bachrach (1978)
  - Read title, introduction, and conclusion and then scan methods, results, figures, tables, and, lastly, abstract
  - Ignore “key words” of publisher
  - Assign 2-4 headings (with or without subheadings) as central concepts (or major headings) and another 5-10 as minor headings
  - Use most specific headings in hierarchy assigned
- Important additional tag is Publication Types
  - e.g., Randomized Controlled Trial, Meta-Analysis, Practice Guideline, Review
- Many modern tools have been developed to assist indexing, such as term suggestion and look-up

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## Other bibliographic indexing

- Other NLM databases use MeSH
- Some non-NLM resources use MeSH
  - MeSH freely available from NLM at <http://www.nlm.nih.gov/mesh/filelist.html>
- Other non-NLM databases have their own subject headings, e.g.,
  - CINAHL subject headings
  - EMTREE

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## Other metadata

- Indexing covers more than content
- Other attributes of documents to index can include
  - Author(s)
  - Source: journal name, issue, pages
  - Publication or resource type
  - Relationship to other information
    - e.g., gene identifier, grant number, etc.

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## Automated indexing

- Indexing of all words that occur in content items
  - In bibliographic databases, will usually include title, abstract, and often other fields, e.g., author or subject heading
  - In full-text documents, will usually include all text, including title
- Often use a stop word list to remove common words (e.g., *the*, *and*, *which*)
- Some systems “stem” words to root form (e.g., *coughs* or *coughing* to *cough*)

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## Weighted indexing (Salton, 1991)

- Usually used with automated indexing
- Gives weight to words that are frequent but discriminating
- Most common approach is for weight to equal product  $TF \cdot IDF$ 
  - Inverse document frequency of word  $i$ 
    - $IDF_i = \log(\# \text{ documents} / \# \text{ documents with word}) + 1$
  - Term frequency of word  $i$  in document  $j$ 
    - $TF_{ij} = \text{frequency of word in document}$

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## Weighted indexing examples

- From a database on AIDS
  - The word AIDS will likely occur in almost every document, while *retinopathy* will be much more “discriminating”
- In a general medical database
  - AIDS will occur much less frequently, so is better indexing term

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## “Visual” indexing – e.g., Wordle, [www.wordle.net](http://www.wordle.net)

Scientific publications  
of your instructor  
(from SciVal app)



## Citation indexing

- Other content items that “cite” this one, e.g., references, links, etc.
- Indexing is at content item level
- Goal is to designate related or important content items
- Citation databases list all other articles that cite a specific article in journals
  - e.g., *Science Citation Index*, SCOPUS, and *Google Scholar*
- Novel feature of Google search engine (Brin, 1998) was giving higher weight to Web pages that have more links to them

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## Limitations of human indexing

- Inconsistency
  - When MEDLINE records indexed in duplicate, consistency varies from 63% for central concept headings to 36% for heading-subheading combination (Funk, 1983)
  - Results verified even with modern indexing tools and methods (Marcetich, 2004)
- Inadequate indexing vocabulary
  - Up to 25% of all concepts not represented in MeSH (Hersh, 1994)
  - Ambiguities and other naming problems with genes, proteins, etc. (Yandell, 2002; Tuason, 2004)

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## Limitations of word indexing

- Synonymy – e.g., *cancer/carcinoma*
- Polysemy – e.g., *lead*
- Context – e.g., *high blood pressure*
- Focus – e.g., central vs. incidental concepts
- Granularity – e.g., antibiotics vs. specific ones

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## Research

- Evaluation
  - How valuable are systems to users?
  - How well do systems and users perform?
- Future directions
  - Applying IR techniques to electronic health records
  - Beyond retrieval – question-answering

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## Evaluation

- Questions often asked
  - Is system used?
  - Are users satisfied?
  - Do they find relevant information?
  - Do they complete their desired task?
- Most studied group is physicians, with systematic reviews of results (Hersh, 1998, Pluye, 2005)
- Most IR evaluation research has focused on retrieval of relevant documents, which may not capture full spectrum of usage
  - Often consists of challenge evaluations that develop “test collections” – best known is (non-medical) Text Retrieval Conference (TREC, <http://trec.nist.gov>) (Voorhees, 2005)

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## Is system used?

- Most studies done prior to ubiquitous Internet, electronic health records, mobile devices, etc.
- Studies in various clinical settings (Hersh, 2009; Magrabi, 2005) showed average use varied from 0.3 to 8.7 accesses per person-month
- Whatever the actual number, this paled in comparison to known physician information needs (Gorman, 1995) of two questions per every three patients

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## Are users satisfied?

- Most studies report good user satisfaction, but some interesting studies to note
  - Nielsen (1994) meta-analysis found association (though imperfect) between user satisfaction and ability to use computer systems
  - Most Internet users believe they mostly find information they are seeking (Taylor, 2010; Fox, 2011)

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## Do they find relevant information?

- Most common approach to evaluation
- Usually measured by relevance-based measures of recall and precision
  - Recall (R)
$$R = \frac{\# \text{retrieved and relevant documents}}{\# \text{relevant documents in collection}}$$
  - Precision (P)
$$P = \frac{\# \text{retrieved and relevant documents}}{\# \text{retrieved documents}}$$
- And various aggregations, e.g., F, MAP, NDCG, etc.

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## Comments about recall and precision

- There tends to be a trade-off between the two
- “Relevance” can be an ambiguous notion (Hersh, 1994)
- It is unclear whether they correlate with a user’s success in using an IR system
- The proliferation of standard test collections leads to a great deal of research that excludes real users

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## How well do clinicians search? Early results from Haynes (1990)

Searcher Type	Recall	Precision
Novice clinicians	27%	38%
Expert clinicians	48%	48%
Librarians	49%	57%

### Other findings

- Little overlap among retrieval sets
  - Searchers tended to find similar quantities of disparate relevant documents
- Novice searchers satisfied with results
  - Adequate information or ignorant bliss?

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## Extending evaluation beyond physicians and documents

- Other clinicians
  - Nurses – Rolye, 1995
  - Pharmacists – Wanke, 1988
  - Nurse practitioners – Hersh, 2000; Hersh, 2002
- Biomedical researchers
  - Very little study of their use of IR systems
  - Investigated by TREC Genomics Track (Hersh, 2006; Hersh, 2009)
    - <http://ir.ohsu.edu/genomics/>
- Image retrieval – ImageCLEFmed (Hersh, 2006; Hersh, 2009; Kalpathy-Cramer, 2015)
  - Retrieval performance related to query type, measure selection
  - <http://ir.ohsu.edu/image/>

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## Recall and precision studies yield useful results, but

- Are searchers able to solve their information problems by using system?
  - Some results research have used “task-oriented approach” to measure question-answering
  - Hersh (2002) – use of MEDLINE to answer clinical questions
    - Medical students answered 34% of questions before system, 51% afterwards
    - Nurse practitioner students answered 34% of questions before system but did not change with system
    - Time to answer a question was ~30 minutes
    - No association of recall or precision with correct answering

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## Another task-oriented study

- Westbrook (2005) – use of online evidence system
  - Physicians answered 37% of questions before system, 50% afterwards
  - Nurse specialists answered 18% of questions before system, 50% afterwards
  - Those who had correct answers had higher confidence in their answers, but those not knowing answer initially had no difference in confidence whether answer right or wrong

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## How do IR systems impact physician practice? (Pluye, 2004)

- Qualitative study found four themes mentioned by physicians
  - Recall – of forgotten knowledge
  - Learning – new knowledge
  - Confirmation – of existing knowledge
  - Frustration – that system use not successful
- Researchers also noted two additional themes
  - Reassurance – that system is available
  - Practice improvement – of patient-physician relationship

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## Challenges for IR evaluation moving forward

- Must understand tasks of user and focus evaluation accordingly
- Ultimate measure, like any other informatics application, might be health outcome
  - This may be difficult with IR systems since usage may not directly impact outcomes of patient care or research activity

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## Research directions – applying IR to medical records

- Most medical records still in narrative documents, where natural language processing (NLP) techniques are improving but still imperfect (Stanfill, 2010)
- For some tasks, can we take an IR approach?
  - TREC Medical Records Track used de-identified corpus of medical records in initial task of identifying patients as candidates for clinical research studies (Voorhees, 2011; Voorhees, 2012)

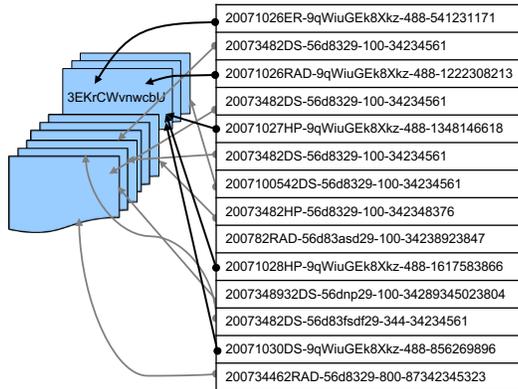
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# TREC Medical Records Track test collection

VISIT LIST

RECORD-VISIT MAP



DISCHARGE SUMMARY  
 ...  
 PRINCIPAL DIAGNOSES:  
 1. Urinary tract infection.  
 2. Gastroenteritis.  
 3. Dehydration.  
 4. Hyperglycemia.  
 5. Diabetes mellitus.  
 6. Osteoarthritis.  
 7. History of anemia.  
 8. History of tobacco use.  
 HOSPITAL COURSE: The patient is a \*\*AGE(in 40s)  
 -year-old insulin-dependent diabetic who  
 presented with nausea,...

Report Extract

17,198 visits

101,712 reports (93,552 mapped to visits)

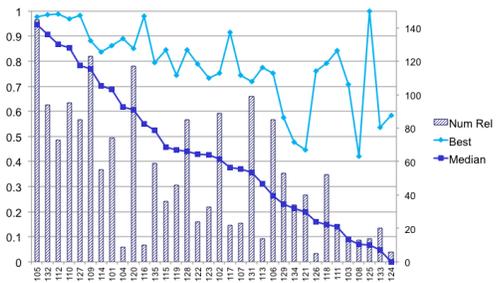
67

(Courtesy, Ellen Voorhees, NIST)



# TREC Medical Records Track results

- Highly variable across different topics
  - Easiest – consistently best results
    - 105: Patients with dementia
  - Hardest – consistently worst results
    - 108: Patients treated for vascular claudication surgically
  - Large differences between best and worst results
    - 125: Patients co-infected with Hepatitis C and HIV
- Overall results show substantial room for improvement
  - Best results involve manual modification of queries



(Voorhees, 2011; Voorhees, 2012)

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## Subsequent work in medical records search

- Public test collections of medical records stymied by privacy concerns
- Funded for project using parallel corpora with common topics at OHSU and Mayo Clinic (Wu, 2017)
- Exploring options for Evaluation as a Service (EaaS) to allow others to use data without seeing it (Hanbury, 2015)
  - Similar situation to TREC Total Recall Track searching over email and corporate repositories (Roegiest, 2016)

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## More recent TREC tracks

- Clinical Decision Support, 2014-2016 (Roberts, 2016)
  - Given patient case, find relevant full-text articles (from PMC snapshot) about diagnosis, tests, or treatments
- Precision Medicine (2017)

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## Research directions – question-answering

- Users may retrieve documents, but usually want answers to questions
- Subarea of IR research has focused on question-answering systems (Strzalkowski, 2006)
- Highest-profile system is IBM Watson
  - Developed out of TREC Question-Answering Track (Voorhees, 2005; Ferrucci, 2010)
  - Additional (exhaustive) details in special issue of *IBM Journal of Research and Development* (Ferrucci, 2012)
  - Beat humans at Jeopardy! (Markoff, 2011)
  - Now being applied to healthcare (Lohr, 2012); has “graduated” medical school (Cerrato, 2012)

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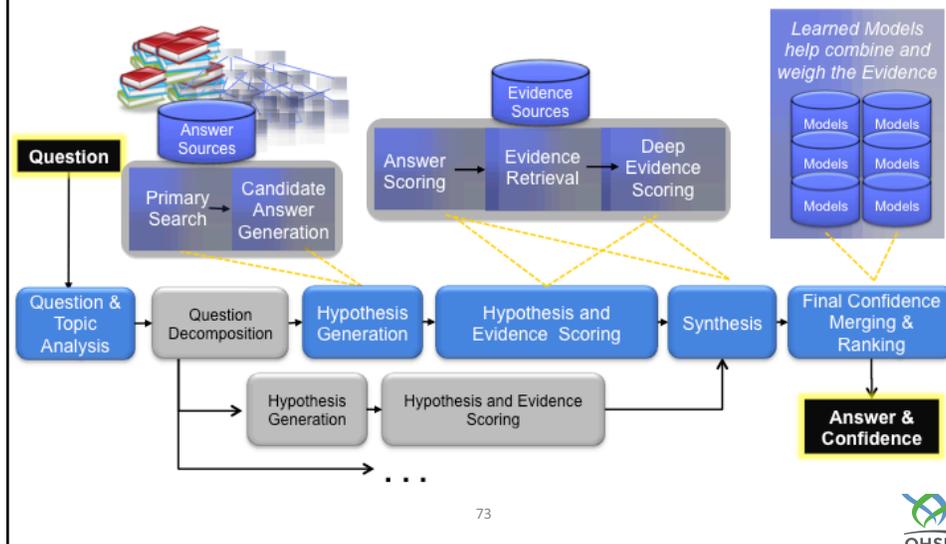
## How does Watson work (Ferrucci, 2010)?

- Built around a system called DeepQA, which uses massively parallel computing to acquire knowledge from resources of a given domain
- Learning process builds around sample questions from the domain
  - A key step is to identify lexical answer types (LATs) in the domain
  - Among general questions, some common LATs include he, country, city, man, film, state, she, author, group, here, company, etc.
  - NLP then applied to text and knowledge representation and reasoning (KRR) applied to structured knowledge
  - Machine learning then applied to questions and their answers

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## Watson architecture (Ferrucci, 2010)



## Applying Watson to medicine (Ferrucci, 2012)

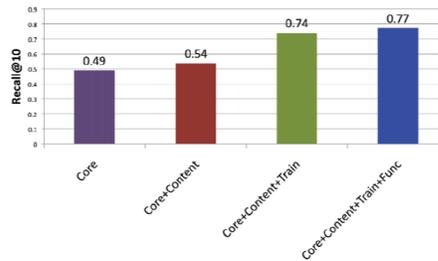
- Trained using several resources from internal medicine: *ACP Medicine*, *PIER*, *Merck Manual*, and *MKSAP*
- Concept adaptation process required
  - Named entity detection – e.g., disambiguation of terms and their senses
  - Measure recognition and interpretation – e.g., age or blood test value
  - Recognition of unary relations – e.g., elevated <test result>
- Trained with 5000 questions from *Doctor's Dilemma*, a competition like Jeopardy!, in which medical trainees participate and is run by the ACP each year
  - Sample question is, Familial adenomatous polyposis is caused by mutations of this gene, with the answer being, APC Gene
    - Googling the question gives the correct answer at the top of its ranking to this and two other sample questions listed

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## Evaluation of Watson on internal medicine questions (Ferrucci, 2012)

- Evaluated on an additional 188 unseen questions
- Primary outcome measure was recall at 10 answers
  - How would Watson compare against other systems, such as Google or Pubmed, or using other measures, such as MRR?
- Future use case for Watson is applying system to data in EHR, ultimately aiming to serve as a clinical decision support system (Cerrato, 2012)
- Not much peer reviewed literature since then...



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